

About Mirapoint

Founded in 1997, Mirapoint is the market leader in appliance-based solutions for secure message networks in enterprise, service provider, and education organizations, with more than 100 million mailboxes served and secured worldwide. Customers use Mirapoint appliances including the Message Server mail appliance and the RazorGate mail security appliance to build the messaging infrastructure that intelligently serves, secures and manages email. Mirapoint is headquartered in Sunnyvale, California, with offices throughout North America, Europe and Asia. For more information on Mirapoint, visit its Website at www.mirapoint.com.

THE MESSAGING EXPERTS AT YOUR SERVICE

MIRAPOINT DELIVERS PROVEN, APPLIANCE-BASED SOLUTIONS WITH CARRIER GRADE RELIABILITY TO BUILD A SECURE MESSAGING INFRASTRUCTURE WITH CENTRALIZED CONTROL AND SIMPLIFIED MANAGEMENT – ALL AT A DRAMATICALLY LOWER COST.



Mirapoint Inc.
909 Hermosa Court
Sunnyvale, CA 94085 USA
Sales Phone: 1 + (800) 937-8118
General Phone: 1 + (408) 720-3700
General Fax: 1 + (408) 720-3725
Email: info@mirapoint.com

Mirapoint Europe Ltd
Mercury Business Park
Wycombe Lane
High Wycombe
Buckinghamshire
HP10 0HH
United Kingdom
Tel: +44-(0)16-2853-1121
Fax: +44-(0)16-2853-5670
Email: dl-europe@mirapoint.com

©2006 Mirapoint, Inc. All rights reserved. Mirapoint, RazorGate and the Mirapoint logo are trademarks of Mirapoint, Inc. All other trademarks mentioned herein are the property of their respective holders.

B-ProServ-0206



ADVANCED SOLUTIONS TO MEET SPECIFIC MESSAGING NEEDS.

A Proven Enterprise Track Record

Mirapoint's experience with the deployment of secure messaging infrastructures at companies like Volkswagen, RIM, Ford, the UK's National Health Service and numerous other large organizations translates directly into a very important benefit for you: peace of mind.

Numerous new challenges have emerged for messaging – spam, viruses, group collaboration, encryption/ authentication, mission-critical reliability, regulatory compliance, the need to archive, and more. As a result, building a secure messaging infrastructure can be a daunting task. Our professional services organization exists to ensure success, with a solution that meets all your current needs, and can grow as new needs arise.

Specifically, we can enhance our standard appliances with capabilities such as:

- intelligent policy-based filtering
- single sign-on
- full integration with existing directories or identity management systems
- custom Web-based client and management interfaces
- portal integration

Because of our years of experience in complex messaging environments and our up-to-the-minute awareness of new threats and challenges, we can also serve as your trusted advisor on best practices. We will keep your mission-critical systems running at the highest level of availability.

Secure Enterprise Messaging

Our security practice focuses on analyzing and eliminating the vulnerabilities of your messaging infrastructure. In addition to email borne viruses, Trojan horses, spyware and phishing attacks, we also address problems associated with outbound messages, such as the unauthorized transmission of sensitive information or the failure to comply with regulatory guidelines. Furthermore, we can tune your system so that measures you take in the area of security don't create problems in the area of performance.

Comprehensive Situation Analysis

We begin developing your email service deployment plan by thoroughly analyzing your messaging requirements. Our plan covers every variable, including custom features, integration,

deployment, operations, security audits, disaster recovery, capacity planning, emergency coverage, and special requirements you may have such as encryption/ authentication or mobile access. Our objective is to help you achieve the fastest possible deployment so you can realize a return on your investment as quickly as possible.

“Because our users depend on email communications for their day-to-day business, a smooth migration from our legacy Exchange platform with minimal downtime is a top priority. Mirapoint Professional Services has proven themselves as professional, knowledgeable and responsive, we are confident that with their assistance the migration will be a seamless transition.”

ResortQuest

Zero-Downtime Migration

Our proven methodology lets you quickly, easily, and safely migrate from your legacy email solution, whether it's Sendmail®, Openwave®, iPlanet, Novell®, Critical Path™, Microsoft®, other commercial products, or freeware. We migrate all elements of a user's email account, including the message store, individual preferences, mail filters, forwarding rules, and address book entries. Nothing gets lost in the transition, and an unlimited amount of data can be migrated. Our fail-safe approach includes rigorous quality assurance and detailed reconciliation reports to ensure accuracy and keep you informed.

Upgrading your Infrastructure

If you are a current Mirapoint customer, we can help you quickly and easily upgrade to new Mirapoint software features – with no disruption to your operations or users. If you want to expand your capabilities to meet new service requirements or increase system activity, our capacity planning services will achieve your objectives. In sum, we can take you into the future with a secure messaging infrastructure that will evolve to meet your continuing needs.

CASE STUDY

CHALLENGE:

The Ford Dealer organization wanted to replace its centralized email system with one that was more reliable and cost effective. It also wanted to implement additional services such as anti-virus and anti-spam that would be cost competitive and would not require additional integration.

SOLUTION:

Mirapoint migrated over 50,000 users' email messages, folders and address books during a scheduled maintenance window with no disruption in service to a Mirapoint solution. The new infrastructure also included integrated anti-virus and anti-spam.

RESULT:

The operating cost of the new email infrastructure is significantly less than the previous one, and end users (Ford Dealer employees) have noticed and commented on its reliability.

“Mirapoint's Professional Services team was instrumental in providing UGA's 45,000 users with a zero-downtime migration from Sendmail to the Mirapoint solution, so users could continue to login and access their mailboxes while the migration was going on.”

University of Georgia

