

Mirapoint Messaging Migration

From Exchange to Mirapoint in Six Steps

“A SMOOTH MIGRATION FROM OUR LEGACY EXCHANGE PLATFORM WITH MINIMAL DOWNTIME WAS A TOP PRIORITY. MIRAPOINT PROFESSIONAL SERVICES HAS PROVEN THEMSELVES AS PROFESSIONAL, KNOWLEDGEABLE AND RESPONSIVE, AND THE MIGRATION FROM EXCHANGE WAS A SEAMLESS TRANSITION.” RESORTQUEST

MIRAPOINT MESSAGING MIGRATION

INFORMATION COLLECTION

- 1 During this phase we go over migration questionnaires with the IT staff managing each email server. We also go over the network environment, high level milestones and schedules. This phase should take a day to complete and will require a site visit - at least initially.

MIGRATION APPROVAL

- 2 This is to review and approve the Scope Of Work (SOW) including project overview, the information about source server(s), number of users, amount and types of data that is being migrated, roles and responsibilities, and project's milestones. Writing and approval of SOW's typically takes less than 1 week.

SETUP & TEST MIGRATIONS

- 3 During this phase we will set up the migration environment (network, firewalls, DNS, Migration station(s), etc...) and run a series of tests that migrate test users' data from one of the source servers to Mirapoint. In some cases special wrapper scripts need to be developed during this phase to accommodate site specific requirements. This phase also provides us with an accurate time estimate for copying the entire data set from the source server(s) to Mirapoint. If there are multiple source servers, test migrations for all of them can run in parallel, depending on network bandwidth available. This phase could take several weeks, depending on the complexities of data types and network bandwidth.

BULK DATA COPY

- 4 Once the results of test migrations have been validated, the bulk data copy phase begins. The copying is done in such a way that it does not interfere with live email environment. The duration of this phase depends on network bandwidth and amount of data. This phase could take up to a month depending on the network bandwidth and available windows when data can be copied without impacting existing email environment.

INCREMENTAL DATA SYNCHRONIZATION

- 5 During this phase incremental changes in the source server are copied to Mirapoint to minimize the downtime during the cut-over. This phase can take up to one week.

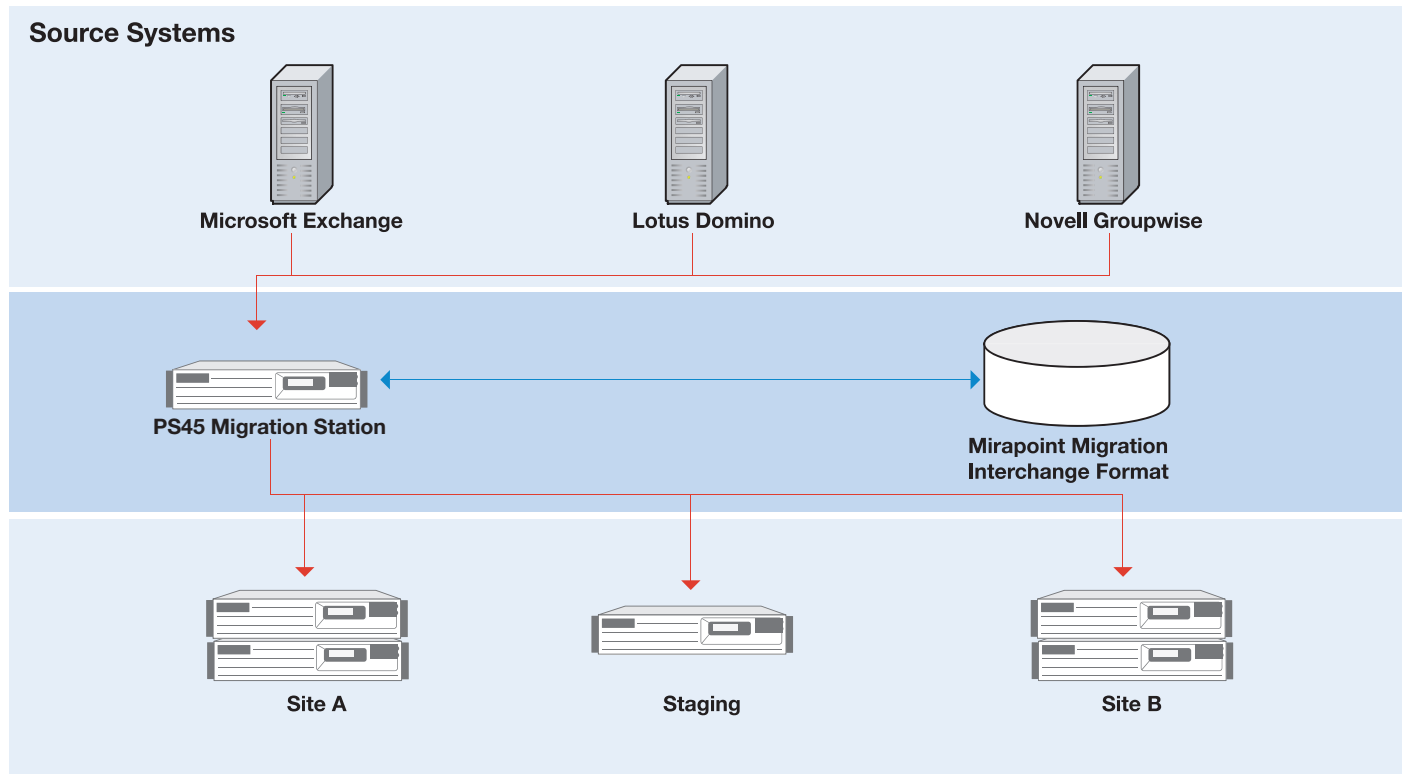
CUT-OVER

- 6 This is a schedule event that involves switching users from the old server to Mirapoint. The exact time and duration of the cut-over is recommended and approved by the account leader.

Mirapoint Messaging Migration

From Exchange to Mirapoint in Six Steps

Mirapoint Migration Data Flow



SUCCESSFUL EXCHANGE MIGRATIONS:

Customers	# of Users	Migrated from
	200 users	Exchange 5.5
	500 users	Exchange 5.5 migration & Active Directory integration
	10,000 users	Exchange 2000 migration & Active Directory integration
	500 users	Exchange 5.5 migration
	250 users	Exchange 2003 migration & Active Directory integration
	500 users	Exchange 5.5 migration
	200 users	Exchange 5.5 migration